

Description of Key Indicators

Indicator	Overview	Sample Size and Response Rate
Work Engagement	Regular surveys (approximately 60 questions) are conducted among employees every year. The survey includes 16 questions about job, personal growth, health, support, interpersonal relationships, recognition, challenges, and motivation, evaluated on a five-point scale. The average score for each item, with a maximum of 100 points, is used as the measurement for work engagement.	As of January 2025: 89.8% (compared to the previous score, ▲0.5%) from 3,210 employees